Job opening
Coordination of International IT

The Economy of the Common Good (ECG) provides a range of IT services from email to Wiki and Web for its members and to the public. The IT department is currently undertaking a restructuring of its services and is looking for an open-minded person to support the movement in this change process.

Tasks
- The position is roughly 50% dedicated to coordination of IT services and 50% to technical administration and 2nd/3rd level support for the services
- Actively work with the volunteers of the IT Hub and IT employees in the movement and coordination of their contribution
- Coordination of service providers (like: Hosting, Software...) and channeling through of 3rd level support requests
- Quality assurance of the systems in different respects like cost control and satisfaction of the users
- Strategic development of the services
- Administrative management and 2nd level support of one or more of the services

Requirements
- Proven team and project management skills
- Broad IT know-how ideally in Confluence, Jira, WordPress, Nextcloud, mail servers, LDAP, mlmmj or other list servers, CAS SmartWe or other CRM systems
- Strong affinity to open source and fair software
- Ideally experience in user support and training
- Communicative, open personality
- Active participation in the ECG movement
- Working from home on one’s own initiative or in the ECG office in Hamburg, Germany
- Respectful communication
- Open to change
- Fluent English is required, fluent German and/or Spanish are helpful.

Position in the organization
- connected to ECG Management Team (EMT), IT Management Division
- Employer/Client: International Federation for the Economy for the Common Good e.V., Hamburg
- Member of IT Hub

Working conditions
- Workplace: Home Office
- Working hours: 16 hours/week
- Start: 01.2.2020, with three months probationary period
- payed position – either as a freelancer or as an employee

Applications
- until 20.01.2020 to Pedro Olazabal (pedro.olazabal@ecogood.org)